



# 2013



OHIO CASINO  
CONTROL COMMISSION  
2013 ANNUAL REPORT

**MISSION STATEMENT:**

The Ohio Casino Control Commission has the responsibility to ensure the integrity of casino gaming by licensing, regulating, investigating and enforcing state laws.

**TABLE OF CONTENTS**

<b>3</b>	Letter from the Chair
<b>5</b>	Letter from the Executive Director
<b>6</b>	The Ohio Casino Timeline
<b>7</b>	The Ohio Casino Control Commissioners
<b>10</b>	Summary of the Constitution and Casino Control Law
<b>11</b>	Commission and Staff
<b>12</b>	Commission Divisions
<b>17</b>	Responsible Gaming
<b>18</b>	Casino Property Summary
<b>22</b>	Casino Revenue
<b>24</b>	Distribution of Gross Tax Receipts
<b>25</b>	The Ohio Casino Control Commission Fund Balance Report

## LETTER FROM THE CHAIR



Dear Governor Kasich, President of the Senate Faber, Minority Leader of the Senate Kearney, Speaker of the House Batchelder, Minority Leader of the House Heard, members of the Joint Committee on Gaming and Wagering and fellow Ohioans:

As Chair of the Ohio Casino Control Commission, it is my pleasure to update you on the events of the 2013 fiscal year. All four of Ohio's voter-approved casinos are now open for business. During this past year, the properties in Columbus and Cincinnati went through the regulatory process required to become licensed gaming entities.

The Commission conducted a controlled demonstration at the Hollywood Casino Columbus on October 3, 2012. After a thorough review by our staff, the property was given the green light to open on Columbus Day, Monday, October 8, 2012. Horseshoe Casino Cincinnati underwent its controlled demonstration on February 27, 2013 and opened on Monday, March 4, 2013.

Today, the Commission staff focuses on the enormous task of day-to-day regulatory and enforcement monitoring of casino operations. I've actually had people ask me, "What is there to do now that the casinos are open?" It might surprise you to know that of the 181 administrative rules governing Ohio's gaming industry there's only one that specifically deals with the opening of the casinos. The remaining rules address the ongoing regulatory duties entrusted to the Commission and its staff.

Along with the regulatory responsibilities, there's the topic of tax revenue being generated by casino properties. While the economic benefits of gaming continue to be debated in Ohio, I would like to draw your attention to some important pieces of data. To date, almost 6,000 people have been licensed to work in the state's casinos, with the majority being from the Buckeye State. Casino tax revenues for this fiscal year totaled \$225.4 million, with the lion's share of those funds being directly distributed to counties, cities and local school districts.

Ohio remains an evolving and maturing gaming market. Along with the state's four casinos, racetracks and the Ohio Lottery, two of the seven "racinos" equipped with video lottery terminals are now open with the remaining five "racinos" set to open by the end of 2014. Once all venues are open, we will have a good basis for evaluating tax revenue trends and projections.

Going forward, I am certain there will be challenges and changes to Ohio's gaming landscape. But rest assured the Ohio Casino Control Commission and its staff will remain vigilant in our role as regulators to protect and serve Ohioans by ensuring the integrity of casino gaming in our state.

Sincerely,

A handwritten signature in black ink that reads "Jo Ann Davidson". The signature is written in a cursive, flowing style with a large initial "J".

Jo Ann Davidson  
Chair, Ohio Casino Control Commission



## LETTER FROM THE EXECUTIVE DIRECTOR



Dear Governor Kasich, President of the Senate Faber, Minority Leader of the Senate Kearney, Speaker of the House Batchelder, Minority Leader of the House Heard, and members of the Joint Committee on Gaming and Wagering:

It is hard to imagine that a year has gone by since we issued the Commission's inaugural annual report. Since then, we have licensed and opened two additional casinos, and have become accustomed to the demands of round-the-clock regulation and operation of the state's newest law enforcement agency.

As the work of the Commission advances, so does the expertise of our staff. We have grown the agency staff by a small number, but exponentially in regards to experience in the specific skills required to fulfill our mission. Today, our duties remain centered on licensing, regulatory compliance and enforcement.

Licensing is an ongoing responsibility given the required investigations for all individuals and entities involved in any role that pertains to casino gaming. Given the nature of the gaming industry, we encounter an ever-changing face of operations from casino gaming employees to key casino employees to vendors. Within the next fiscal cycle, we will be hit with a tidal wave of license renewals. We must make sure all involved are suitable for licensure to ensure the integrity of Ohio's casino gaming business.

Regulatory compliance requires daily financial audits along with review of all processes and procedures in all aspects of casino operations. It's a complex process to run a casino, while handling millions of dollars per day. It's our job to make sure all those involved are doing it the right way.

The Commission is sending a strong message through enforcement of the laws specifically created to target crimes committed on the casino floor. Our enforcement agents are on duty 24-7 at all four casinos. To date, they've built more than 80 cases that have returned indictments from a grand jury. We sincerely appreciate the collaboration of the local jurisdictions and prosecutors.

As the challenges of casino oversight swirl around us, we are anchored by the firm foundation of the Casino Control Law. This past year we experienced more "firsts" as the state's newest agency. We issued the first Notice of Violation to a casino for noncompliance, which delivered sanctions and levied fines. We also placed the first individuals on the state's Involuntary Exclusion List, which bans unsuitable individuals from entering Ohio casinos. We did so with the authority given to the Commission outlined in Chapter 3772 of the Ohio Revised Code.

As we witness the evolution of Ohio's newest industry, we remain diligent in our work as a regulator. We understand the high level of attention given to our state's casinos as they provide a revenue stream to counties, cities and school districts. Therefore, our role is to enforce the highest standards possible in order to meet the mission of the law and protect the interests of the citizens of Ohio.

Sincerely,

A handwritten signature in black ink that reads "Matthew T. Schuler". The signature is fluid and cursive, with the first name being the most prominent.

Matthew T. Schuler  
Executive Director

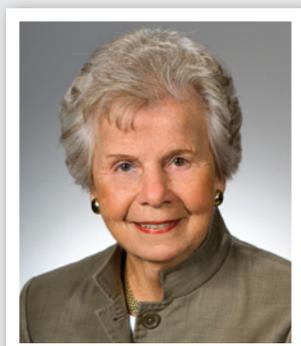
<b>OHIO CASINO TIMELINE</b>	<b>2009</b>	<b>November</b> Ohio Issue 3 passes.	<b>2010</b>	<b>May</b> Columbus Casino Relocation passes.
	<b>September</b> Ohio Casino Control Law goes into effect. Major provisions establish the Ohio Casino Control Commission and the Joint Committee on Gaming and Wagering.	<b>2011</b>	<b>February</b> Governor John Kasich names Jo Ann Davidson Chair of the Ohio Casino Control Commission and appoints six Commissioners.	<b>March</b> The Ohio Casino Control Commission holds its first meeting.
<b>October</b> The Commission hires Matthew T. Schuler as Executive Director.	<b>2012</b>	<b>March 21</b> First gaming employee license issued.	<b>April 18</b> First gaming-related vendor license issued.  First key employee license issued.	<b>May 2</b> The Commission licenses Rock Ohio Caesars Cleveland LLC as a casino operator.
<b>May 9</b> The Commission licenses Toledo Gaming Ventures LLC as a casino operator.	<b>May 10</b> Controlled demonstration or "soft opening" at Horseshoe Casino Cleveland.	<b>May 14</b> Horseshoe Casino Cleveland opens.	<b>May 24</b> Controlled demonstration or "soft opening" at Hollywood Casino Toledo.	<b>May 29</b> Hollywood Casino Toledo opens.
<b>September 12</b> The Commission licenses Central Ohio Gaming Ventures LLC as a casino operator.	<b>October 3</b> Controlled demonstration or "soft opening" at Hollywood Casino Columbus.	<b>October 8</b> Hollywood Casino Columbus opens.	<b>2013</b>	<b>January 15</b> First sanctions levied against an Ohio casino for compliance violations.
<b>February 13</b> The Commission licenses Rock Ohio Caesars Cincinnati LLC as a casino operator.	<b>February 27</b> Controlled demonstration or "soft opening" at Horseshoe Casino Cincinnati.	<b>March 4</b> Horseshoe Casino Cincinnati opens.	<b>May 15</b> First names added to the Commission's Involuntary Exclusion List.	

## ABOUT THE COMMISSION

The bipartisan Ohio Casino Control Commission was created to provide oversight of casino gaming. The Chair and six Commissioners are appointed by the Governor. No more than four Commissioners can be a member of the same political party and all must be Ohio residents. At least one Commissioner must have experience in each of the following areas; law enforcement and criminal investigation, certified public accounting with auditing, or hold an Ohio law license. In addition, at least one Commission member must reside in a county with a casino.

## OHIO CASINO CONTROL COMMISSION CHAIR AND COMMISSIONERS

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**Jo Ann Davidson** (*term expires February 21, 2014*)

Jo Ann Davidson was appointed Chair of the Ohio Casino Control Commission by Governor John Kasich for her extensive leadership in local and state government as well as her track record of being a strong advocate for the people of Ohio. Davidson came to public service in 1967 after winning a seat on the Reynoldsburg City Council. In 1980, she was elected to the Ohio House of Representatives.

In 1995, Davidson's fellow representatives selected her as the Speaker of the Ohio House. She was the first woman to hold this position and remained as speaker until leaving the House of Representatives in 2000.

Over the past decade, Davidson has formed her own consulting firm, JAD and Associates, advising on a broad range of issues involving public policy development and analysis, strategic planning and political campaigns. In January 2005, she was elected Co-Chair of the Republican National Committee and served in this position until 2009. She also remains active with various board positions and charity organizations.

Davidson has served on the board of trustees of The Ohio State University, Franklin University, and The University of Findlay. She holds honorary Doctor of Law degrees from Ohio University and Capital University, an honorary degree in Government Leadership from The University of Findlay, and an honorary Doctor of Public Administration degree from The Ohio State University.



**June E. Taylor** (*term expires February 21, 2015*)

June Taylor serves as Vice Chair of the Ohio Casino Control Commission and brings a rich background in business management and leadership. Taylor is president of MWV Pinnacle Advisory Services, a Cleveland-based private equity firm focusing on minority business development by investing in businesses led by diverse management teams, and creating more minority and women-owned, led or controlled businesses which result in competitive return to investors.

Taylor's background in recruitment and business gained her appointment to Cleveland State University's Board of Trustees for a term beginning in January of this year through May 1, 2015. Taylor also serves on the Ohio Minority Business Advisory Council as chair of its Executive Committee.

Taylor holds two degrees from Northwestern University: a bachelor's in industrial engineering and an MBA from the Kellogg Graduate School of Management with concentrations in finance and marketing.



**McKinley E. Brown** *(term expires February 21, 2015)*

McKinley E. Brown is a retired police officer who currently serves as Chief of Detectives in the Hamilton County Prosecutor's Office. He also assists and advises local police agencies with investigations and is a member of the Cold Case Squad.

Brown began his career in law enforcement in 1981 as a patrol officer with the Cincinnati Police Department and rose through the ranks to become Detective Sergeant of the Homicide Unit. He retired in 1998 to join the Hamilton County Prosecutor's Office.

Brown, a military veteran, has received countless awards, citations and commendations throughout his law enforcement career. Most recently, Brown was a 2010 inductee into the Greater Cincinnati Police Museum's prestigious 1132 Living Legends.



**Martin R. Hoke** *(term expires in February 21, 2017)*

Northeast Ohio is home to Martin Hoke who is an attorney and former member of the U.S. House of Representatives, serving the 10th District from 1992 to 1996.

Hoke has been a board member for various non-profit institutions, including the John F. Kennedy Center for the Performing Arts in Washington, D.C., the Emmanuel Promise of Hope Shelter in Cleveland and the Rock and Roll Hall of Fame and Museum.

In addition to being a member of the Ohio Bar, Hoke has an impressive record as an entrepreneur and inventor, most recently as the founder of RhinoSystems, Inc., a medical device manufacturer headquartered in Brooklyn Heights. Hoke has been awarded five US and numerous foreign patents in connection with the Naväge® Nasal Hygiene System, made by RhinoSystems.

Hoke graduated magna cum laude from Amherst College and received his law degree from the Case Western Reserve University School of Law.



**Will Lucas** *(term expires February 21, 2017)*

Will Lucas was appointed to the Ohio Casino Control Commission in May of 2013. He is native of Toledo and a technology entrepreneur focusing on marketing and education. Lucas is founder and CEO of Creadio, a company that provides live, custom radio and television stations for businesses. He is also the force behind Classana, a new technology designed to aggregate and personalize educational resources.

Lucas studied Information Systems at the University of Toledo. He serves as a Lucas County Court Appointed Special Advocate (CASA) and is a member of the Ohio Council of Community Schools.

Lucas resides in Toledo with his wife and two young children.



**Ranjan Manoranjan** *(term expires February 21, 2014)*

Ranjan Manoranjan is the Chief Executive Officer of 3SG Corporation, headquartered in Dublin, Ohio, which has a national client base of state and local government agencies as well as private sector companies.

Manoranjan has served on the Executive Board of the Ohio Society of CPAs, Ohio Board of Tax Appeals and Columbus-Franklin County Finance Authority. Manoranjan currently serves on the Board of Governors of the World of Children, an organization comprised of 16 international business executives who contribute their executive skills to improving the lives of children worldwide.

Manoranjan received degrees from the Institute of Chartered Accountants in Colombo, Sri Lanka and the Institute of Cost and Management in London, England. He received his CPA designation from the Accountancy Board of Ohio in 1980. He was also awarded the distinguished Ellis Island Medal of Honor in 2005 by the National Ethnic Coalition of Organizations (NECO) for his dedication to his ethnic heritage through American society.



**John S. Steinhauer** *(term expires February 21, 2015)*

John S. Steinhauer is a private practice attorney in Akron, Ohio. He specializes in business, labor, administrative and regulatory law. He is licensed to practice in Ohio and the District of Columbia.

Steinhauer has extensive governmental experience on state and local levels. He was a member of the Ohio General Assembly Legislative Reference Bureau and worked as an assistant city attorney and assistant prosecutor in Columbus. He served as special counsel for the Ohio Attorney General. He also served as a trustee for the University of Akron where he was the chairman and the vice-chairman. He also was a trustee and member of the executive committee of the University of Akron Foundation.

**OHIO CASINO CONTROL  
COMMISSION CHAIR AND  
COMMISSIONERS**



## CONSTITUTION AND CODES

### Summary of the Constitution and Casino Control Law

Ohio's entrance into the world of casino gaming was somewhat unique with the approval of a constitutional amendment proposed by initiative petition backed by the parties that would become the owners/operators of four Ohio casinos. The amendment was approved by 52 percent of voters in November 2009. It authorized casino gaming at facilities located at specific locations in Cincinnati, Cleveland, Columbus, and Toledo and required the properties to be operated by licensed casino operators.

In addition to customary fees and taxes imposed on Ohio businesses, the amendment levied a 33 percent tax on gross casino revenue and specified how proceeds of the tax are distributed (see Casino Revenue Disbursement). The constitutional amendment also required each licensed casino operator to pay an upfront license fee of \$50 million per casino and to make an initial investment of \$250 million for the development of each casino facility.

The amendment also created the Ohio Casino Control Commission to license and regulate casino operators, management companies, key employees, casino gaming employees and gaming-related vendors. The Commission is comprised of seven members who are appointed by the Governor with the advice and consent of the Senate. The Commission has enforcement powers and may inspect the accounts and records of, or examine under oath, any person subject to the Commission's regulation.

The constitutional amendment also required the General Assembly to pass laws to facilitate the operation of the casino gaming amendment.

In a bipartisan effort, the 128th General Assembly passed H.B. 519, known as Ohio's Casino Control Law, which became effective on September 10, 2010, implementing Article XV, Section 6 (C) of the Ohio Constitution. In general, the Act entrusts the Commission with the responsibility of ensuring the integrity of casino gaming in Ohio by authorizing the Commission to license, regulate, investigate and exercise jurisdiction over all persons participating in casino gaming.

### Summary of Administrative Code

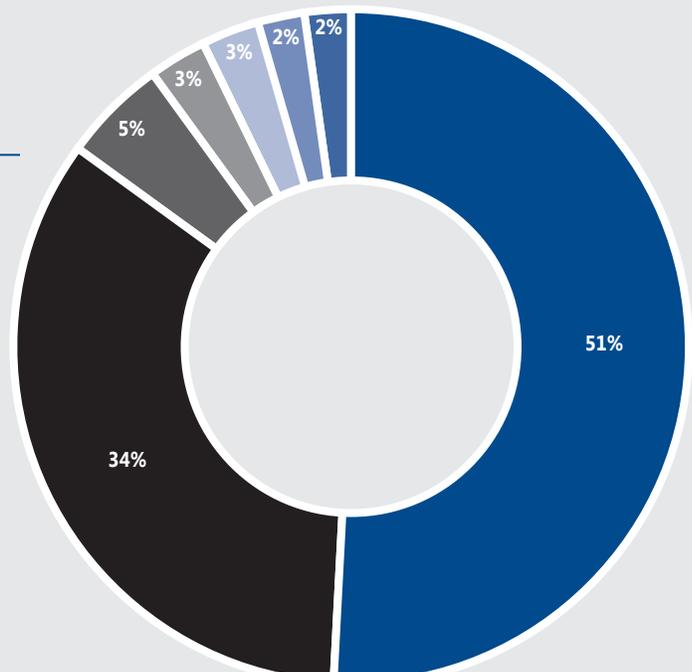
The requirements of the Casino Control Law direct the Commission to work diligently to develop rules, policies and procedures that ensure the integrity and fairness of casino gaming in Ohio. The Commission establishes rules for every element of casino operations and for those individuals who are licensed to work in the gaming business. As the regulator, the Commission determines the application process, establishes the design of gaming supplies, devices, and equipment distributed by gaming-related vendors, implements a voluntary exclusion program, determines the conditions under which a licensee's license may be suspended or revoked, and sets the technical standards and requirements for security and surveillance equipment used at the casino facilities.

Constitutional amendments, laws and rules governing the operation and administration of casino gaming activities are reviewed by The Joint Committee on Gaming and Wagering, which was established under the Casino Control Law. In addition, the Committee is tasked with recommending any changes to the General Assembly. The Committee has a total of six members with three chosen by the Speaker of the House and three by the Senate President. Current members of the Committee include: Sen. Bill Coley (R-Liberty Township) Committee Chair, Rep. Cliff Rosenberger (R-Clarksville) Vice Chair, Sen. Dave Burke (R-Marysville), Sen. Capri Cafaro (D-Hubbard), Rep. Matt Huffman (R-Lima) and Rep. Stephen Slesnick (D-Canton).

In April of 2013, the Joint Committee held its first meeting at the Hollywood Casino Columbus. Committee members had the opportunity to tour key sensitive areas such as casino surveillance and banking operations. The visit provided the Committee the opportunity to observe the strict regulatory framework provided by the Ohio Casino Control Commission.

### CASINO REVENUE DISBURSEMENT

- County Fund (51%)
- Student Fund (34%)
- Host City Fund (5%)
- Ohio State Racing Commission Fund (3%)
- Casino Control Commission Fund (3%)
- Law Enforcement Training Fund (2%)
- Problem Gambling & Addictions Fund (2%)

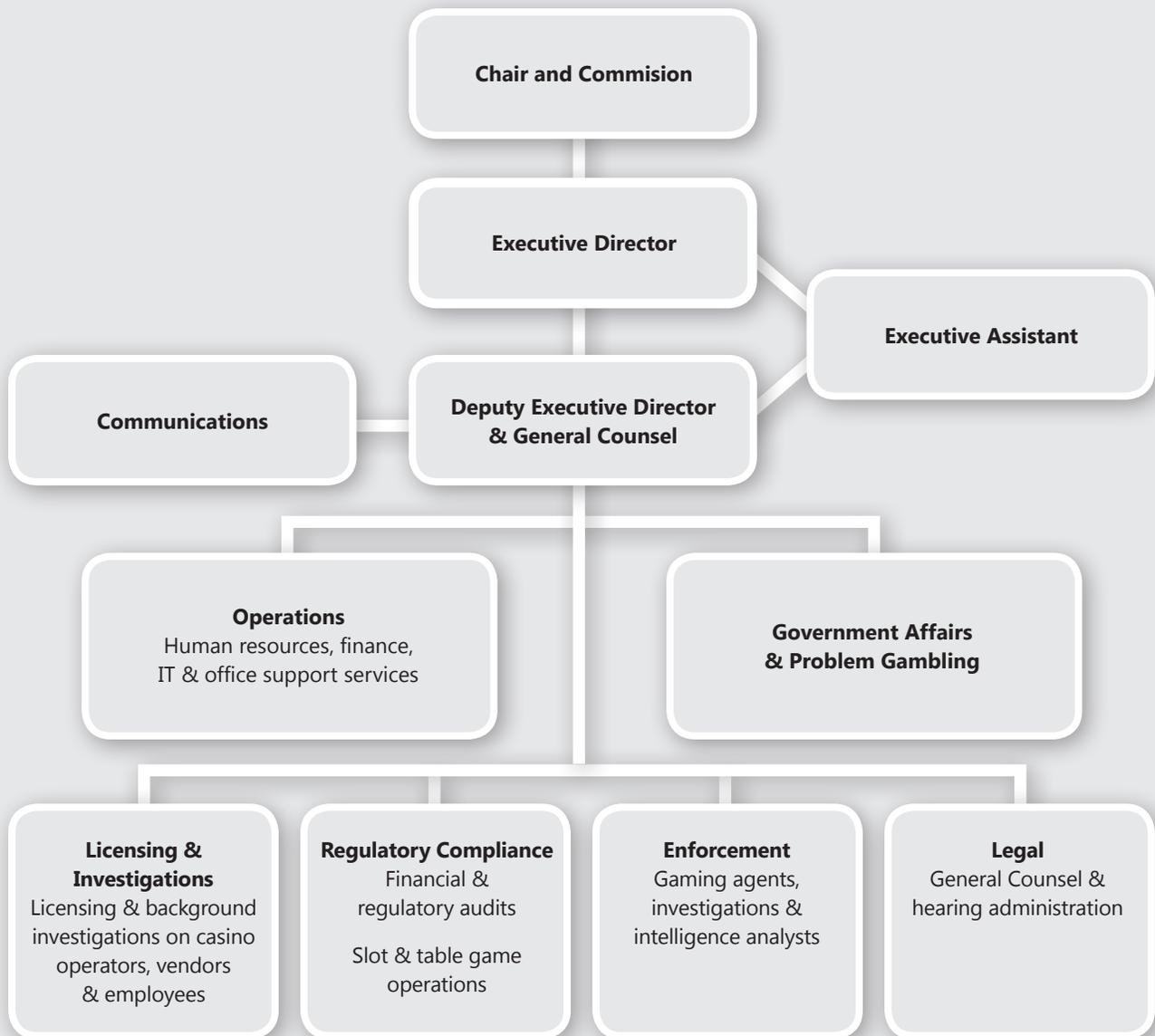


## THE COMMISSION & STAFF

The Casino Control Law authorizes the Commission to license, regulate, investigate, and penalize casino operators, management companies, holding companies, key employees, casino gaming employees, and gaming-related vendors. The Commission also has jurisdiction over all persons participating in casino gaming authorized by Article XV, Section 6(C) of the Ohio Constitution, R.C. Chapter 3772 and the adopted rules.

The Divisions represented in the organizational chart below were created to fulfill the Commission's mission and responsibilities.

### OHIO CASINO CONTROL COMMISSION ORGANIZATIONAL CHART



## COMMISSION DIVISIONS

### Division of Communications

The Division of Communications serves as the hub of public relations, information and outreach. Serving in the role as the Commission's media liaison, the communications staff encourages public information sharing both proactively and reactively, handles event production activities and works with the other divisions to provide timely responses to public inquiries.

In addition, this division also oversees all internal communications as well as efforts to keep external stakeholders informed of Commission business. The Communications staff is also charged with content of the Commission's website and assembles the Annual Report submission.

### Division of Enforcement

The Division of Enforcement is responsible for enforcing the Casino Control Law and serves as the Commission's eyes and ears at the casinos. The Commission is a law enforcement agency as defined in R.C. 109.71. Gaming enforcement agents are certified peace officers in the State of Ohio and have original arrest authority on the casino floor.

The agents are headquartered at their respective casinos and staff a 24-7 operation. Their responsibilities include enforcement of criminal gaming statutes described in R.C. 3772.99, created to ensure a fair gaming environment for Ohio citizens and casino patrons. This division is comprised of gaming agents, investigators, and criminal intelligence analysts that work with local, state and federal law enforcement agencies. Gaming enforcement agents can also investigate illegal casino gaming operations outside of Ohio's four licensed casinos.

The Division of Enforcement works collaboratively with the County and Municipal Prosecutors' Office in each of the four counties where casinos are located. Due to strong relationships with prosecutors in Cuyahoga, Franklin, Hamilton and Lucas Counties, a large number of cases have progressed through the criminal justice system. The Commission recognizes and appreciates the collaborations to enforce the new criminal gaming statutes in relation to crime at casinos. During this fiscal year, 168 charges were presented to prosecutors including felonies and misdemeanors occurring at Ohio casinos. The total number of individuals charged statewide totaled 149.

In addition, the Enforcement Division has a robust intelligence system to collect, organize, and disseminate intelligence information for both internal and external purposes. The division includes an intelligence analyst who works closely with federal, state and local intelligence units to coordinate and develop casino-focused intelligence tracking. The intelligence unit also collects Currency Transaction Reports and Suspicious Activity Reports required to be filed by the casino operators. This information tracks large and suspicious money transactions and is used for trend analysis and coordination with law enforcement partners.



**Ohio Casino Control Commission - Criminal Statistics**  
Fiscal Year 2012 (July 1, 2011 - June 30, 2012)

	Cleveland	Toledo	Total of Each Type of Charge Statewide	
Bribery	0	1	1	2.9%
Cheats at Casino Game	15	11	26	76.5%
Drunk/Disorderly	1	0	1	2.9%
Theft	2	1	3	8.9%
Trespassing	2	0	2	5.9%
Underage Entry/Attempted Entry	1	0	1	2.9%
<b>Total of All Charges Per Casino</b>	21	13		
<b>Total of All Charges Statewide</b>			34	100%

\* Statistics represent charges as presented to prosecutor including felonies and misdemeanors.

\* Statistics reflect date on which incident occurred (NOT date filed with prosecutor).

\* Number of individuals charged statewide: 31.

\* Statistics represent Cleveland/Toledo casinos, which opened May 2012.

## COMMISSION DIVISIONS (continued)

<b>Ohio Casino Control Commission - Criminal Statistics</b> Fiscal Year 2013 (July 1, 2012 - June 30, 2013)						
	Cleveland	Toledo	Columbus*	Cincinnati*	Total of Each Type of Charge Statewide	
Assault	0	2	0	0	2	1.2%
Concealed Carry Weapon	1	0	1	0	2	1.2%
Cheats at Casino Game	20	11	16	7	54	32.1%
Counterfeit	1	0	1	0	2	1.2%
Drunk/Disorderly	0	1	1	2	4	2.4%
Fake ID	0	0	0	4	4	2.4%
Harassment by Detainee	0	0	0	1	1	0.6%
Misuse of Credit Card	3	0	0	0	3	1.8%
Narcotics/Drugs	3	0	1	0	4	2.4%
Obstructing Official Business	0	1	1	2	4	2.4%
Receiving Stolen Property	0	0	1	0	1	0.6%
Theft	12	8	12	2	34	20.2%
Trespassing	8	1	6	0	15	8.9%
Underage Consumption	0	1	0	0	1	0.6%
Underage Entry/Attempted Entry	2	12	3	8	25	14.9%
Underage Gambling	0	0	0	3	3	1.8%
Underage, Aids Entry	0	6	1	1	8	4.7%
Underage, Furnishing Alcohol to	1	0	0	0	1	0.6%
<b>Total of All Charges Per Casino</b>	51	43	44	30		
<b>Total of All Charges Statewide</b>					168	100%

\* Statistics represent charges as presented to prosecutor including felonies and misdemeanors.

\* Statistics reflect date on which incident occurred (NOT date filed with prosecutor).

\* Number of individuals charged statewide: 149.

\* Columbus opened October 2012, Cincinnati opened March 2013.

### Division of Legal Counsel

The Legal Division serves as legal counsel for the Commission's members and staff on issues of policy and procedure. This division developed and implemented the Commission's regulatory framework and helped to recommend and adopt 181 regulations and standards.

Specifically, as part of its duties, the Legal Division advises and assists the Licensing and Investigations Division with the licensing process and implemented and manages a hearing process to provide applicants or licensees the opportunity for a hearing on any license actions or regulatory sanctions.

In May of 2013, the first individuals were placed on the Commission's Involuntary Exclusion List through a process conducted by the Legal Division. The Casino Control Law authorizes the Commission to exclude individuals from casino

facilities who pose a threat to the integrity of casino gaming. Individuals placed on the list are prohibited from entering any Ohio casino facility.

This division also provides training and counsel regarding Ohio's ethics laws given specific mandates and prohibitions which require Commission members and staff to be incredibly vigilant of their conduct in both their professional and personal lives.

### Division of Government Affairs

The Government Affairs Division represents the interests of the Commission, and the state as a whole, before the Ohio legislature and other governmental entities. This division serves

## COMMISSION DIVISIONS (continued)

as a liaison between the Commission, the General Assembly and the Governor's Office once an area of concern has been identified and provides a consistent message to facilitate the legislative process.

In addition, the Government Affairs Division acts as the Commission's point of contact with the Joint Committee on Gaming and Wagering which was established by the Ohio Casino Control Law. The Joint Committee must review and suggest changes to all constitutional amendments, laws, and rules governing the operation and administration of casino gaming, including all changes to fees and penalties imposed under R.C. Chapter 3772 and the rules adopted thereunder, when it determines such changes are desirable. By establishing and maintaining open lines of communication with the Joint Committee, the division relays any concerns or suggestions the Joint Committee may have for a collaborative process for producing effective regulatory policies.

### Division of Regulatory Compliance

The Division of Regulatory Compliance ensures that the Commission's licensees comply with R.C. Chapter 3772, the related administrative code, and each casino's internal control system. To test for compliance, the division examines slot machine activities, table game operations, casino finances and conducts process audits. Those specialized tasks require the Commission to employ individuals with specialized knowledge in accounting, auditing and electronic gaming equipment.

The division also works with two important partners in regulating the casinos. First, the division coordinates the state's certified testing laboratories, which examine electronic gaming equipment and software before those items are allowed to enter the state. Once the machine is shipped, its software is verified then sealed by Commission Agents to ensure the game for play is identical to the game as tested.

Second, the division personnel also work with the Department of Taxation to ensure that the casinos report accurate revenue and tax return data to the state.

As the gaming business evolves in Ohio, an operator may need to amend its internal controls. The internal controls are the playbook that governs every act and activity in a casino's operation and are unique to each casino property. A request for a change must come before the Commission for consideration, then for approval. During FY 2013, more than 500 changes were approved to casino internal controls.

Also during this past year, the Commission issued its first sanctions for compliance violations. Infractions of Ohio's Casino Control Law, the Ohio Administrative Code or the casino's own internal controls can result in monetary fines and penalties.

### Division of Licensing and Investigations

The Casino Control Law requires every person conducting or participating in casino gaming to be licensed. The Division of Licensing and Investigations conducts suitability investigations of each applicant to determine eligibility for licensure to ensure only suitable persons are involved in Ohio's casino business.

License applicants include casino operators, management companies, gaming-related vendors, key employees, and casino gaming employees. All suitability investigations result in a recommendation to the Commission to grant or deny a license. These recommendations are made following an extensive background check. Applicants also receive a thorough review of financial integrity, regulatory history in other gaming jurisdictions, professional license verification, tax record examination, credit history analysis, database checks for bankruptcies and outstanding liens or judgments, and retrieval of court records.

The licensing process doesn't end once a license is issued. Suitability is an ongoing requirement for all licensees and the Commission has the authority to reopen a licensing investigation at any time. License holders have a duty to update the Commission regarding changes in personal information including change of address, criminal charges or bankruptcies. License holders are required to file for renewal every three years and the division must conduct a new suitability investigation.

Licenses Granted July 1, 2012 - June 30, 2013	
Casino Gaming Employees	3,223
Key Employees	43
Management Companies	1
Operators	2
Operator Key Employees	4
Vendors	10
Vendor Key Employees	86
<b>Total Licenses Granted</b>	
Casino Gaming Employees	5,524
Key Employees	73
Management Companies	2
Operators	4
Operator Key Employees	66
Vendors	21 (2 voided)
Vendor Key Employees	219 (1 deceased)

## COMMISSION DIVISIONS (continued)

### Division of Operations

The Division of Operations performs business functions to support the Commission's day-to-day operations including fiscal management and office management, human resources and information technology. It also manages the Casino Control Commission Fund and processes and reviews all financial transactions.

Human resources deals with the typical employment related matters including collective-bargaining unit relations, payroll and benefits.

The office management and information technology component of this division manages the Commission's facilities including its main office location as well as satellite offices located at each casino facility.

### Division of Responsible Gambling

The importance of providing resources for Ohioans with a gambling addiction was clearly highlighted in the constitutional amendment that allows casino gaming in the state. The amendment directs 2 percent of the gross casino revenue tax to fund gambling and addiction treatment services.

The Division of Responsible Gambling coordinates with state and local partners to provide education materials, prevention programs and treatment options under the umbrella of Ohio for Responsible Gambling (ORG). The initiative involves the Ohio Department of Alcohol and Drug Addiction Services (now the Ohio Department of Mental Health and Addiction Services), the Ohio Lottery Commission, the Racing Commission and the Ohio Casino Control Commission. Ohio for Responsible Gambling was awarded the Corporate Social Responsibility Award from the National Council on Problem Gambling for its collaboration among state agencies. Ohio is the first state

to bring the resources of multiple agencies together to help those seeking treatment for a gambling addiction. One of the shared resources provided is Ohio's 24-hour Problem Gambling Helpline (1-800-589-9966).

Ohio for Responsible Gambling conducted a benchmark survey to measure the prevalence of at-risk and problem gambling prior to casinos opening in Ohio. The findings were released in October 2012. The survey revealed 2.8 percent of Ohioans or about 250,000 individuals 18 years of age and older could be at risk of developing a gambling problem. Future surveys will be conducted every three years to track trends across the state and align treatment resources.

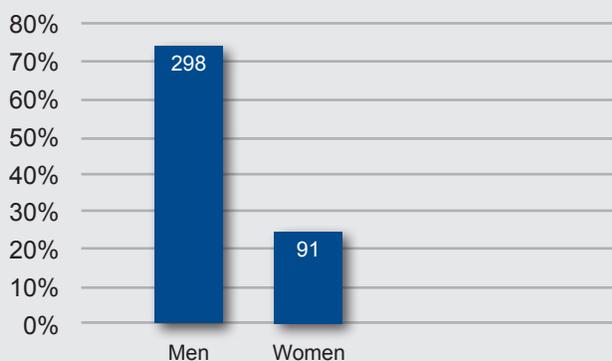
The Division of Responsible Gambling also provides oversight of the state's Voluntary Exclusion Program, which offers individuals the ability to ban themselves from a casino facility for one year, five years or their lifetime. Individuals who want to enroll complete the Request for Voluntary Exclusion form in the presence of trained Commission staff. Once the request is validated, the individual is not permitted access to any Ohio casino facility during the length of their self-imposed ban. During FY 2012, 45 individuals signed up for the Voluntary Exclusion Program. During FY 2013, the Commission accepted 389 additional applications (see Voluntary Exclusion Program chart).

The Commission provides a confidential list of participants and personal information to casino operators for purposes of enforcement. In addition to banning entrance to casino properties, the operators also are required to cease direct marketing efforts and deny check cashing or extending credit to exclusion participants. Ohio operators will extend the exclusion to cover all their casinos nationwide.

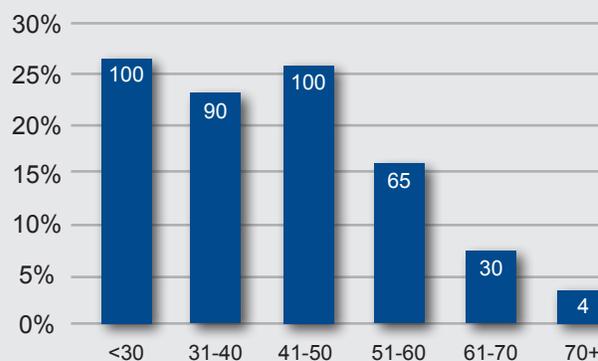
### Voluntary Exclusion Program July 1, 2012 - June 30, 2013

Total Number of Enrollees: 389

#### By Gender

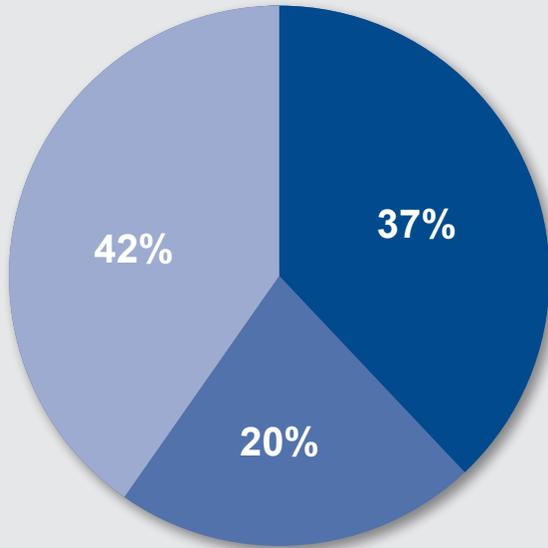


#### By Age



**Voluntary Exclusion Program** July 1, 2012 - June 30, 2013

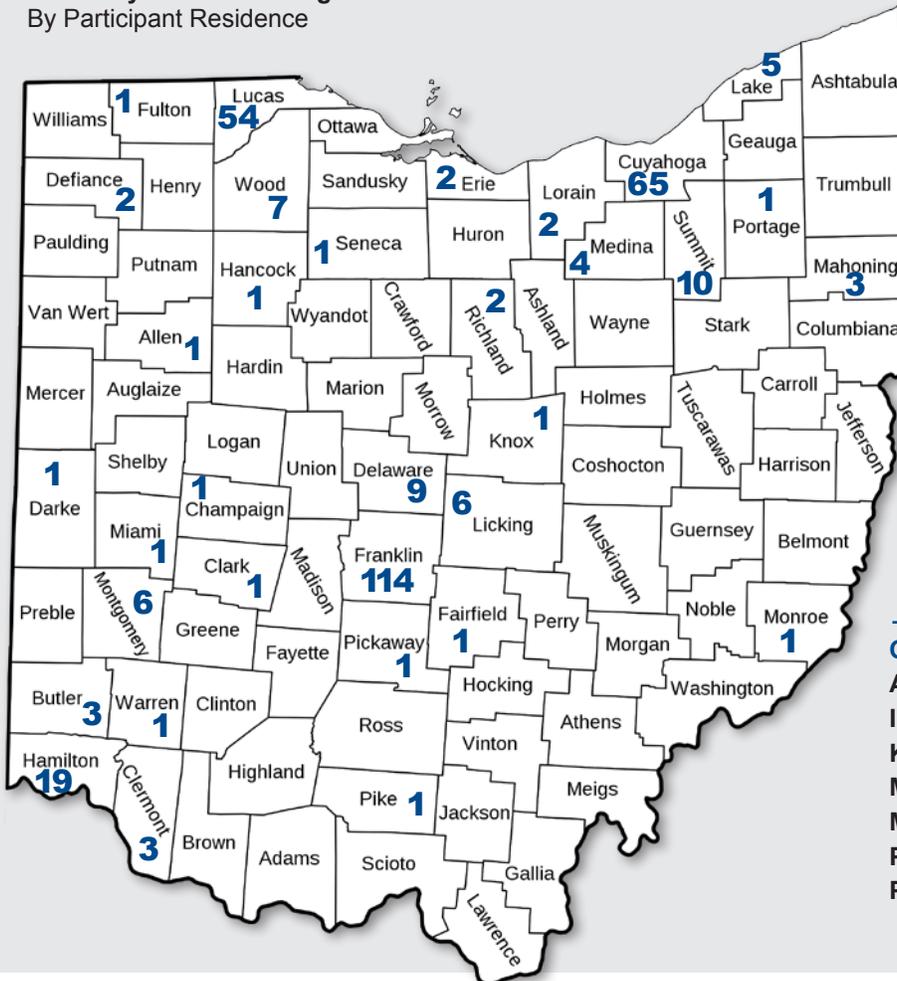
During FY 2013 the Ohio Casino Control Commission has accepted 389 applications from residents in seven states and one Canadian Province for the Voluntary Exclusion Program.



**Length of Time of Exclusion by Applicants**

- Lifetime 145
- Five Years 82
- One Year 162

**Voluntary Exclusion Program FY 2013**  
By Participant Residence



## RESPONSIBLE GAMING

### Casino Responsible Gaming Plans

Casino owners and operators are required to create, update and maintain Responsible Gaming Plans. Promoting responsible gaming establishes standards to address problem gambling, underage gambling, improper use of alcohol, responsible marketing and advertising and the prevention of gambling by minors. Each casino is required to prominently display the Problem Gambling Helpline number on all collateral materials, player cards and ATM machines on property. The helpline number must also appear in all print, broadcast and electronic advertising and marketing. All promotional materials are reviewed and approved by the Commission's Division of Responsible Gambling to ensure the problem gambling message is consistent.

A variety of approaches are utilized by casino operators to promote responsible gaming including employee training programs, customer awareness campaigns, self-exclusion and financial restriction programs, written procedures for recognizing and managing these issues, and ongoing monitoring and review to gauge the effectiveness of these programs. All of the Ohio casino operators have established a set of policies and guidelines that have been approved by the Commission. In addition, operators provide self-restriction options for individuals not enrolled in the Ohio's Voluntary Exclusion Program.

**RESPONSIBLE GAMING MEANS:**  
**Knowing when to stop**

At Caesars, we're committed to responsible gaming. If you would like to restrict your credit, check cashing, mail, or casino play privileges, just ask any employee for more information.

**WHEN GAMBLING MIGHT BE A PROBLEM:**  
 Gambling makes home life unhappy.  
 Gambling to escape worry or trouble.  
 Gambling to obtain money for debts.  
 Considering or committing an illegal act to finance gambling.  
 Feeling remorse after gambling.  
 Changing sleeping or eating habits due to gambling.  
 Losing work time due to gambling.  
 Borrowing to finance gambling.  
 Considering harming yourself as a result of gambling.

**Responsible Gaming Is Our Business.** If you think you or someone you care about may have a gambling problem, call: 1-800-589-9966. All calls are confidential.

**HOLLYWOOD Casino**  
TOLEDO, OH

**RESPONSIBLE GAMING program**

**NOW CASTING WINNERS**  
**LESS THAN AN HOUR AWAY**  
**HOLLYWOOD Casino**  
**TOLEDO**  
**GAMBLING PROBLEM? CALL 1-800-589-9966**

## CASINO PROPERTY SUMMARY



### Hollywood Casino Columbus

**General Manager:** Ameet Patel

**Address:** 200 Georgesville Road, Columbus, Ohio

**Date Licensed:** September 12, 2012

**Date Opened:** October 8, 2012

**Gaming Space:** Approximately 200,000 square feet

**Slots:** 2,525

**Table Games:** 79 gaming tables, 36 poker tables

**Certified Capital Investment:** \$350.2 million

**Total Employment:** 1,255

**Licensed Employees:** 831

**Non-Licensed Employees:** 424

## CASINO PROPERTY SUMMARY



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### Hollywood Casino Toledo

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**General Manager:** Richard St. Jean

**Address:** 777 Hollywood Blvd., Toledo, OH

**Date Licensed:** May 9, 2012

**Date Opened:** May 29, 2012

**Gaming Space:** 125,000 square feet

**Slots:** 2,045

**Table Games:** 60 gaming tables, 20 poker tables

**Certified Capital Investment:** \$260 million

**Total Employment:** 970

**Licensed Employees:** 553

**Non-Licensed Employees:** 417

## CASINO PROPERTY SUMMARY



### Horseshoe Casino Cincinnati

**General Manager:** Kevin Kline

**Address:** 1000 Broadway St., Cincinnati, Ohio

**Date Licensed:** February 13, 2013

**Date Opened:** March 4, 2013

**Gaming Space:** 100,000 square feet

**Slots:** 2,000

**Table Games:** 87 gaming tables, 31 poker tables

**Certified Capital Investment:** \$277.1 million

**Total Employment:** 1,666

**Licensed Employees:** 1,108

**Non-Licensed Employees:** 558

## CASINO PROPERTY SUMMARY



### Horseshoe Casino Cleveland

**General Manager:** Marcus Glover  
**Address:** 100 Public Square, Cleveland, Ohio  
**Date Licensed:** May 2, 2012  
**Date Opened:** May 14, 2012  
**Gaming Space:** Approximately 96,000 square feet

**Slots:** 1,900  
**Table Games:** 89 gaming tables, 30 poker tables  
**Certified Capital Investment:** \$273.9 million  
**Total Employment:** 1,638  
**Licensed Employees:** 1,167  
**Non-Licensed Employees:** 471

**CASINO REVENUE FISCAL YEAR 2013**  
(July 1, 2012 - June 30, 2013)

HOLLYWOOD CASINO COLUMBUS		ANNUAL REVENUE FY 2013 (OPENED OCTOBER 8, 2012)				
<b>Table Games</b>	<b>Units at Year End</b>		<b>Table Drop</b>	<b>Table AGR</b>	<b>Actual Hold %</b>	<b>Payout %</b>
	114		\$256,581,692	\$56,821,997	22.15%	77.85%
<b>Slots</b>	<b>Units at Year End</b>	<b>Slot Promo Spend</b>	<b>"Coin In"</b>	<b>Slot AGR</b>	<b>Actual Hold %</b>	<b>Payout %</b>
	2,525	\$13,406,676	\$1,231,658,383	\$108,411,467	8.80%	91.20%

**Total AGR For FY 2013**      **\$165,223,465**

**Notes:**

1. The listed payout percentage for slots is not the theoretical hold, but the actual payout average for the period.
2. Promotional play is included in "coin in".
3. "AGR" is adjusted gross revenue and means the money received by the casino operator less winnings paid to patrons.
4. This casino conducted its controlled demonstration on October 3, 2012. The casino opened on October 8, 2012.

HOLLYWOOD CASINO TOLEDO		ANNUAL REVENUE FY 2013				
<b>Table Games</b>	<b>Units at Year End</b>		<b>Table Drop</b>	<b>Table AGR</b>	<b>Actual Hold %</b>	<b>Payout %</b>
	80		\$172,068,719	\$38,583,510	22.42%	77.58%
<b>Slots</b>	<b>Units at Year End</b>	<b>Slot Promo Spend</b>	<b>"Coin In"</b>	<b>Slot AGR</b>	<b>Actual Hold %</b>	<b>Payout %</b>
	2,045	\$6,369,841	\$1,677,515,525	\$150,732,027	8.99%	91.01%

**Total AGR For FY 2013**      **\$189,315,539**

**Notes:**

1. The listed payout percentage for slots is not the theoretical hold, but the actual payout average for the period.
2. Promotional play is included in "coin in".
3. "AGR" is adjusted gross revenue and means the money received by the casino operator less winnings paid to patrons.

Source: Ohio Casino Control Commission

**CASINO REVENUE FISCAL YEAR 2013**  
(July 1, 2012 - June 30, 2013)

HORSESHOE CASINO CINCINNATI		ANNUAL REVENUE FY 2013 (OPENED MARCH 4, 2013)				
<b>Table Games</b>	<b>Units at Year End</b>		<b>Table Drop</b>	<b>Table AGR</b>	<b>Actual Hold %</b>	<b>Payout %</b>
	116		\$119,339,389	\$21,169,721	17.74%	82.26%
<b>Slots</b>	<b>Units at Year End</b>	<b>Slot Promo Spend</b>	<b>"Coin In"</b>	<b>Slot AGR</b>	<b>Actual Hold %</b>	<b>Payout %</b>
	2,000	\$14,504,579	\$654,418,848	\$55,112,055	8.42%	91.58%

**Total AGR For FY 2013**                    **\$76,281,776**

**Notes:**

1. The listed payout percentage for slots is not the theoretical hold, but the actual payout average for the period.
2. Promotional play is included in "coin in".
3. "AGR" is adjusted gross revenue and means the money received by the casino operator less winnings paid to patrons.
4. This casino conducted its controlled demonstration on February 27, 2013. The casino opened on March 4, 2013.

HORSESHOE CASINO CLEVELAND		ANNUAL REVENUE FOR FY 2013				
<b>Table Games</b>	<b>Units at Year End</b>		<b>Table Drop</b>	<b>Table AGR</b>	<b>Actual Hold %</b>	<b>Payout %</b>
	119		\$524,769,527	\$94,731,828	18.05%	81.95%
<b>Slots</b>	<b>Units at Year End</b>	<b>Slot Promo Spend</b>	<b>"Coin In"</b>	<b>Slot AGR</b>	<b>Actual Hold %</b>	<b>Payout %</b>
	1,845	\$18,596,409	\$1,699,159,675	\$165,527,699	9.74%	90.26%

**Total AGR For FY 2013**                    **\$260,259,527**

**Notes:**

1. The listed payout percentage for slots is not the theoretical hold, but the actual payout average for the period.
2. Promotional play is included in "coin in".
3. "AGR" is adjusted gross revenue and means the money received by the casino operator less winnings paid to patrons.

Source: Ohio Casino Control Commission

**CASINO REVENUE FISCAL YEAR 2013**  
(July 1, 2012 - June 30, 2013)

STATEWIDE TOTALS				
<b>Table Game</b>		<b>Table Drop</b>	<b>Table AGR</b>	
		\$1,072,759,327	\$211,307,056	
<b>Slots</b>	<b>Slot Promo Spend</b>	<b>"Coin In"</b>	<b>Slot AGR</b>	
	\$52,877,505	\$4,464,553,649	\$481,646,859	

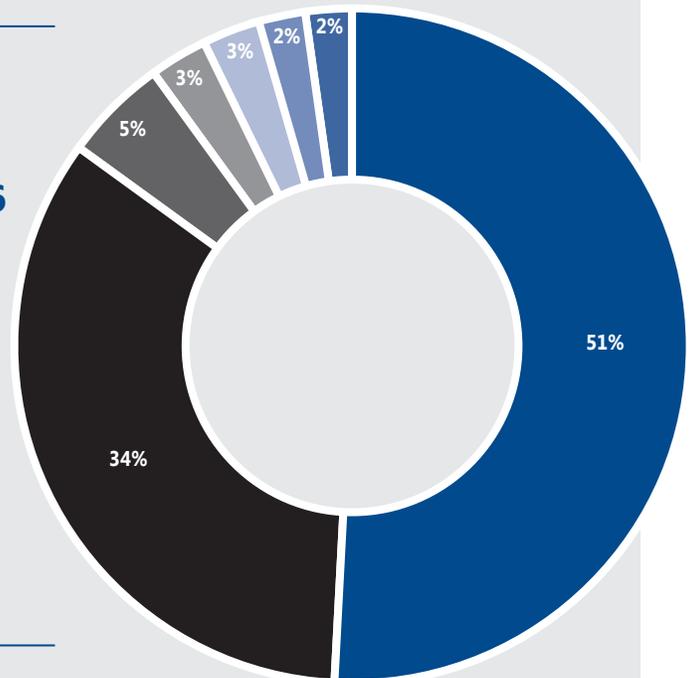
**Total Statewide For FY 2013: \$691,090,307**

**DISBURSEMENT OF GROSS TAX RECEIPTS**

The total allocated amount is based on tax collections received during fiscal year 2013. However, the tax collections from the fourth quarter were distributed in July 2013, after the close of the fiscal year.

**Total Deposits for FY 13: \$225,438,258.66**

- County Fund (51%): \$114,973,511.93
- Student Fund (34%): \$76,649,007.94
- Host City Fund (5%): \$11,271,912.93
- Ohio State Racing Commission Fund (3%): \$6,763,147.76
- Casino Control Commission Fund (3%): \$6,673,147.76
- Law Enforcement Training Fund (2%): \$4,508,765.17
- Problem Gaming & Addictions Fund (2%): \$4,508,765.17



**OHIO CASINO CONTROL COMMISSION FUND BALANCE REPORT  
FISCAL YEAR 2013 ACTUAL**

**REVENUE**

<b>TAX</b>	<b>ACTUAL</b>
Gross Casino Tax	\$5,181,917
<b>Total Tax*</b>	<b>\$5,181,917</b>

<b>LICENSE FEES</b>	<b>ACTUAL</b>
Operators Fees	\$1,500,000
Vendors Fees	\$591,114
Key Employees Fees	\$1,172,073
Gaming Employees Fees	\$2,141,915
<b>Total License Fees</b>	<b>\$5,405,102</b>

<b>REIMBURSEMENTS</b>	<b>ACTUAL</b>
Employee Reimbursements	\$459
<b>TOTAL ALL REIMBURSEMENTS</b>	<b>\$459</b>

<b>TOTAL ALL REVENUE</b>	<b>\$10,587,478</b>
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**BEGINNING APPROPRIATION \$13,121,283**

<b>OCCC PERSONNEL EXPENSES</b>	<b>ACTUAL</b>
Salaries	\$3,815,272
Fringe Benefits	\$1,388,668
BCI Gaming Agents	\$1,467,953
<b>Total Personnel Expenditures</b>	<b>\$6,671,893</b>

<b>OCCC OPERATIONAL SUPPORT EXPENSES</b>	<b>ACTUAL</b>
Administrative Hearings	\$40,640
Rent	\$237,064
Research and Investigations	\$183,663
Purchased Personal Services	\$56,716
Supplies	\$210,829
Equipment	\$244,843
Travel	\$123,699
Training	\$6,604
<b>Total Operating Expenditures</b>	<b>\$1,109,058</b>

<b>OTHER EXPENSES AND TRANSFERS</b>	<b>ACTUAL</b>
Intrastate Payments	\$428,745
Ethics Commission Grant	\$87,772
Inspector General Grant	\$24,160
<b>Total Personnel Expenditures</b>	<b>\$540,677</b>

<b>TOTAL ALL EXPENSES AND TRANSFERS</b>	<b>\$8,316,628</b>
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<b>ENDING APPROPRIATION BALANCE</b>	<b>\$4,804,655*</b>
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\*Gross Casino Tax Revenue Total does not include the FY 2013 fourth quarter disbursement.

\*Balance includes encumbered funds to pay for services and goods received in FY13 that will be paid in FY14.







OHIO CASINO  
CONTROL COMMISSION