

3772-19-03 Required surveillance system.

(A) The casino operator shall install in the casino facility a surveillance system complying with the specifications herein and shall provide access and override access for the system to the commission's agents.

(B) The surveillance system must include components that meet or exceed the following:

(1) Video cameras of sufficient quality so as to meet the following requirements:

(a) Video cameras must possess the capability of having their picture displayed on a video monitor and recorded;

(b) Video camera image quality must be approved by the commission.

(c) Video cameras must include a combination of cameras installed to fixed positions and cameras installed with pan, tilt and zoom capabilities.

(d) Video cameras must be installed in a manner that will prevent them from being readily obstructed, tampered with, or disabled; and

(e) Video cameras must be installed in a manner which provides ambiguity of their direction and coverage capabilities;

(2) Video monitors that provide for the viewing of both live and recorded surveillance video and audio. Each video monitor screen must be of such a size that all images depicted are clearly discernible by the surveillance operator;

(3) Image capturing utility with the ability to generate, upon command, a clear, color copy of the image depicted on the digital recording. The image shall be in a format which allows for adjustment and printing;

(4) Date and time generators based on a synchronized, central or master clock, recorded on all digital recordings and visible on any monitor. Date and time generators shall remain accurate at all times the casino surveillance system is operational;

(5) Wiring installed in a way that will prevent tampering;

(6) An uninterrupted power supply system which is automatically engaged in case of a power outage. It shall be capable of providing power to the casino surveillance system, date and time generators, and full lighting to the casino facility within ten seconds;

(7) The ability to execute manual and automatic sequential switching;

(8) A central processor whereby all closed-circuit video cameras must be routed before reaching recorders; and

(9) A digital video recording system approved by the commission. The system shall be configured so that a failure of any single component will not result in the loss of any data from the media storage system. The system shall also be configured so that any recordings that are dubbed or clipped and saved off the main recording system are watermarked and in a non-editable format.

(C) The surveillance system, including servers used to store surveillance recordings and data, must be secure and separated from other casino systems, including casino information technology, ticket vouchering technology, and electronic gaming device and network systems. The surveillance system may interface with point of sale, slot data, or table games systems so that point of sale, slot data or table games systems may feed information to the surveillance system and sufficient firewalls prevent information from the surveillance system from feeding to those other systems.

(D) The surveillance system must have a failure notification system that provides an audible and a visual notification of any failure in the surveillance system or the digital video recording media storage system.

(E) The casino facility must have adequate lighting in all areas where camera coverage is required. The lighting shall be of sufficient intensity to produce clear digitally recorded and still picture production.

(F) Any failure of a digital video recording storage media system must be repaired or replaced within eight hours of the failure.

(G) Access to devices and software controlling the surveillance system must be limited only to surveillance employees and shall be secured by unique user identification and confidential password. Passwords must be specific to each surveillance employee and shall be changed every thirty days or sooner if the director of surveillance or an employee has reason to believe that the password may be compromised.

(H) The surveillance system must include a system log to capture all activities of persons accessing the surveillance system.

(I) Reformat and erase capabilities of the surveillance system must either be de-activated or password protected.

(J) Applicable cameras capable of movement must be programmed to turn to the site of activated facility alarms.

(K) Cameras capable of movement must be programmed to return to a set home location after a set period of inactivity.