

3772-11-14 Exchange of value chips or non-value chips.

(A) Chips shall be issued to a person only at the request of that person and shall not be given as change in any other transaction. Chips shall be issued to patrons at cashiers' cages or at the live table games. Chips may be redeemed at cashiers' cages.

(B) Chips shall be redeemed only by a casino operator for its patrons and shall not be knowingly redeemed from a source other than a patron. Employees of the casino operator may redeem chips they have received as gratuities as allowed under Chapter 3772-10 of the Administrative Code.

(C) Each casino operator shall redeem its own chips by cash or by check dated the day of the redemption on an account of the casino operator as requested by the patron, except when the chips were obtained or used unlawfully.

(D) Any casino operator may demand the redemption of its chips from any person in possession of them. That person shall redeem the chips upon presentation of an equivalent amount of cash by the casino operator.

(E) A casino operator's internal controls shall detail the procedure for the redemption or exchange of gaming chips from other casinos, including the logging of the foreign chip exchanges. No casino operator shall knowingly accept allow patrons to wager, exchange, use, or redeem gaming chips issued by another casino facility unless the casino operator's internal controls detail a procedure for doing so, except affiliates in Ohio.