

HOLLYWOOD CASINO — TOLEDO —



COMMISSION REPORT

MARCH 7, 2012

HOLLYWOOD
Casino[®]

— TOLEDO, OH —

Construction Update

- *March 15 – Anticipated Certificate of Occupancy*
 - *Construction will be 100% complete*
 - *Few finishing touches*
 - *Ongoing minor modifications*



Internal Controls

- *90% Complete*
- *March 21 – Anticipated 100% completion*



Player Services



Slot Floor



High Limit Room



Poker



HOLLYWOOD
Casino
— TOLEDO, OH —

Epic Buffet



HOLLYWOOD
Casino
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Epic Buffet Main Line



Sky Box



Take 2 Deli



Slot Schedule

- *March 5 & 6 – 704 Slot machines delivered*
- *Week of March 12 – 756 Slot machines*
- *Week of March 19 – 542 Slot machines*
- *March 23 – 2,002 Slot machines on bases*
- *April 13 – All Slots ready for testing*
- *Slot Machine Testing – Pending OCCC approval*



Table Games Schedule

- *Week of March 19 – All Table Games and Poker tables delivered*
- *Table Game Layouts – Pending OCCC approval*



F&B Schedule

- *March 7 – Take 2 Deli kitchen burn off*
- *March 12 – Sky Box kitchen burn off*
- *March 26 – Final Cut kitchen burn off*
- *April 3 – Epic Buffet kitchen burn off*



Employment Snapshot

Total Team Members	#'s
Team Members (TM's) on Staff	93
TM's with Completed Offers Awaiting Start Date	484
Completed Offers by 3/23 Awaiting Start Date	740
Projected Total	1,317

- *799 Team Members require gaming licenses*
- *31% of all gaming applications completed week of Feb 26*
- *67% of all gaming application completed week of Mar 5*



Training

ACSC	Table View	Bravo	Floor Spy
NRT	New Wave	Ticket Printers	Universal Card
Sales Force	DL Scanner	Marketing Kiosks	Slot Kiosks
UltiPro/ADP	Kronos	Great Plaines	MMS
DataMagine	TDR Gate	Virtual Roster	Badging
Icims	iTrak	Micros	Open Table
Watchman	Radio System	HotSos	Polycom

- *28 different systems*
- *Celebration, TIPS, Serve Safe, Title 31, and on-the-job training*
- ***Total training hours required: 150,000+ in 5-weeks***



Pending Dates from OCCC

- *Penn National Gaming License Hearing*
- *Penn National Gaming License Issued*
- *May 24 & May 26 – Requested Test Days*
- *Tuesday May 29 – Requested Grand Opening*



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