

3772-9-10 Electronic gaming equipment maintenance, repair or other servicing standards.

- (A) Electronic gaming equipment may not be placed into operation at a casino facility unless the equipment is ~~in a suitable~~ to operate~~operating condition.~~
- (B) Critical program storage media ~~must~~shall be verified and sealed by a commission employee before any electronic gaming equipment is placed into operation at a casino facility, unless otherwise approved by the executive director ~~of the commission or the executive director's designee.~~
- (C) A casino operator ~~must~~shall notify the commission about, and remove from operation, any electronic gaming equipment that becomes unsuitable for operation at a casino facility due to an unexplainable malfunction. The electronic gaming equipment ~~must~~shall remain out of operation until a report is provided to the commission detailing the issue with the equipment and describing how it was resolved.~~---~~
- (D) Any maintenance, repair, or other type of servicing of electronic gaming equipment that is to be or has been placed into operation at a casino facility must be performed by, or in the presence of, appropriately licensed personnel~~occur in a secure location approved by the commission.~~
- (E) Access within the secure area of electronic gaming equipment for the purpose of maintenance, repair, or other service ~~must~~shall be logged, except for access associated with the scheduled removal of the equipment's bill validator canister. The log ~~must~~shall include, ~~but is not limited to:~~
- (1) The electronic gaming equipment manufacturer's serial number;
 - (2) The electronic gaming equipment's asset number;
 - (3) Name of the employee who opened the secure area;
 - (4) Gaming license number of the employee who opened the secure area;
 - (5) Date and time of entry; and
 - (6) A description of actions performed during~~The reason for~~ entry.
- ~~(F) A casino operator shall maintain a log of electronic gaming equipment undergoing any maintenance, repair or other type of servicing. The log shall include, but is not limited to:~~
- ~~(1) Name of the person(s) involved in the maintenance, repair or other type of servicing;~~
 - ~~(2) Date of the maintenance, repair or other type of servicing;~~
 - ~~(3) Description of the maintenance, repair or other type of servicing;~~
 - ~~(4) The electronic gaming equipment manufacturer's serial number; and~~
 - ~~(5) The electronic gaming equipment's asset number.~~

~~(G) All required logs shall be maintained in accordance with the record retention requirements contained in rule 3772-1-07 of the Administrative Code.~~