

Rule 3772-10-08 | ~~Procedures for monitoring~~ Monitoring and reviewing game operations.

(A) Each casino operator ~~shall~~must establish internal controls for monitoring and reviewing table game ~~and electronic gaming equipment~~ operations, which ~~shall~~must include~~:-~~:

~~(1) Procedures for the preparation of a monthly forecast review of expected results by table game type, including expected total game revenue and game hold;~~

(1) ~~Procedures for preparation of a monthly forecast of expected results of electronic gaming equipment operations, including expected total electronic gaming equipment revenue and performance. The review must be a comparison of the lifetime average hold historical payout percentage and the rolling thirty-day average payout percentage for each table game, on a per table basis; and~~

(2) Procedures for documenting, investigating, and resolving deviations of more than four percent between the ~~forecasted amounts~~historical results and the actual results. The procedures ~~shall~~must include, ~~but are not limited to~~:

(a) Conducting and documenting the investigation; and

(b) Notification to the commission of the investigation results ~~within twenty-one days following the end of the month upon completion.~~

(B) Each casino operator ~~shall~~must establish internal controls for monitoring and reviewing electronic gaming equipment operation for equipment ~~which converts cash or cash equivalents into wagering instruments. These procedures shall~~that accepts wagers. These controls must include:

~~(2) Procedures for recording electronic gaming equipment meters. Electronic gaming equipment meters shall be recorded for each drop and immediately prior to being reset;~~

(1) Procedures for the review of recorded electronic gaming equipment meters, including ~~the name of the department conducting the review and~~ the parameters used to determine the reasonableness of the recorded meters;

(2) Procedures for the alteration of recorded electronic gaming equipment meters, including the positions authorized to perform the alteration and the documentation maintained to support the alteration;

(3) Procedures for the comparison of each electronic gaming equipment's recorded meters with the actual drop amount. The comparison ~~shall~~must be performed for each drop;

(4) Procedures for documenting, investigating, and resolving inconsistencies encountered while comparing each electronic gaming equipment's recorded meters with the actual drop amounts. ~~The procedures shall~~They must include, but are not limited to:

- (a) The variance threshold(s) that indicate an investigation is necessary. The commission ~~shall~~must be notified of variances requiring investigation within one week of the variance discovery;
 - (b) ~~The procedures~~Procedures for conducting and documenting the investigation. The procedures should include a comparison of metered cash and voucher transactions with cash and vouchers from the drop; and
 - (c) Notification to the commission of the investigation results upon completion~~;~~.
- (5) Procedures for the monthly review of electronic gaming equipment performance. The review ~~shall~~must consist of a ~~month-to-date, year-to-date~~rolling thirty days, rolling twelve months, and life-to-date comparison of the expected theoretical payout percentage and the actual payout percentage for each electronic gaming device ~~that accepts wagers~~. The comparisons ~~shall~~must be done on a per payable basis, unless otherwise approved by the ~~commission~~executive director; and
- (6) Procedures for documenting, investigating, and resolving deviations of more than four percent while reviewing electronic gaming equipment performance. ~~The procedures shall~~They must include, ~~but are not limited to~~:
- (a) Notification of the electronic gaming equipment requiring investigation to the commission within one week of the deviation discovery;
 - (b) The procedures for conducting and documenting the investigation; and
 - (c) Notification to the commission of the investigation results upon completion.