

Rule 3772-10-09 | Complimentaries.

(A) In addition to the limits on promotional credits in section [3772.23](#) of the Revised Code, each casino operator's internal ~~controls must~~control system shall include the following:

- (1) Procedures for the authorization, issuance, and recording of complimentaries, including cash and non-cash gifts. These internal controls ~~must~~shall include the delegation of authority to approve the issuance of complimentaries and the limits that apply to this authority, including limits based on proper separation of duties and limits based on relationships between the authorizer and recipient;
- (2) Procedures for ensuring that complimentaries are not provided to members of the Ohio voluntary exclusion program or those on the commission's involuntary exclusion list; and
- (3) Procedures for auditing complimentaries.

(B) All complimentaries paid in cash ~~must~~shall be disbursed directly to the patron by a gaming cashier at the cage after receipt of appropriate documentation.