

Rule 3772-10-10 | Patron financial transactions at the cashier's cage.

- (A) Each casino operator may process financial transactions at the cashier's cage for patrons. For the purpose of this rule, "financial transaction" does not include the exchange of cash for casino chips, the redemption of casino chips or redeemable vouchers issued from electronic gaming equipment for cash at the cashier's cage, or coin or currency exchanges.
- (B) Each casino operator ~~mustshall~~ designate in its internal controls the types of financial transactions to be conducted at the cashier's cage and the procedures for doing so.
- (C) Before processing each financial transaction at the cashier's cage, the casino cashier ~~mustshall~~ verify the identity of the patron and ensure that the patron is not a part of the commission's voluntary or involuntary exclusion programs.
- (D) The casino operator ~~mustshall~~ retain all records related to each transaction whether in paper or electronic form in accordance with rules 3772-1-07 and [3772-10-05](#) of the Administrative Code.
- ~~(E)~~ The casino operator must do the following with respect to patron deposits that are received or withdrawn:
- (1) Provide the patrons with a receipt, which must include the total amount deposited or withdrawn, the date of the deposit or withdrawal, and the signature of the cage employee accepting or processing the patron deposit or withdrawal, respectively; and
 - (2) Maintain a log detailing all patron deposits and withdrawals.
- ~~(E)~~(F) Wire transfers ~~mustshall~~ be subject to the following additional requirements:
- (1) A cage wire transfer log ~~mustshall~~ be kept ~~and mustwhich shall~~ list the details of each wire transfer sent and received for gaming purposes;
 - (2) Wire transfers received ~~mustshall~~ be verified by a receiving licensed employee and a second licensed employee independent of the original receipt of the transfer. Both licensed employees ~~mustshall~~ sign the wire transfer log as evidence of this verification.
 - (3) Residual balances ~~mustshall~~ be returned to the patron if not used during a set amount of time detailed in the internal controls.