

OHIO CASINO CONTROL COMMISSION



PATRON INQUIRY/COMPLAINT FORM

PERSON FILING COMPLAINT/INQUIRY			
Last Name		First Name	
Address	City	State	Zip Code
Telephone Number (include area code)	E-Mail Address		
What is the best method to contact you if there are any questions about the complaint/inquiry?	<input type="checkbox"/> Phone	<input type="checkbox"/> E-Mail	<input type="checkbox"/> Postal Mail

INQUIRY/INCIDENT INFORMATION			
Date of Inquiry/Incident		Time of Incident:	
Location of Incident/Subject of Inquiry			
Describe in as much detail as possible where you were when the incident took place, or the location/business about which you are inquiring.			
Street or Website Address	City	State	Zip Code
Name of Business Involved			
Name(s) of Person(s)/Employee(s) Involved			
Witness(es) (Include name, address, and phone number, if known)			
Game(s) Involved: Provide a description of the game(s), and if known, the game name, version or model number, table number, bet type, etc., and quantity.			

SUMMARY OF INQUIRY/INCIDENT

Describe in detail the inquiry or incident to the best of your knowledge. Please be as specific and descriptive as possible. Use additional pages if necessary:

SUMMARY OF BUSINESS RESPONSE

Before filing a complaint with the Commission, you should first inquire or file a complaint with the business. If you inquired or filed a complaint with the business involved, please describe in detail the business' attempt to address or resolve your inquiry or complaint, including any actions taken by the business or statements made to you by business personnel.

The Ohio Casino Control Commission's mission is to protect the integrity of casino gaming, skill-based amusement machine gaming, fantasy contests, and sports gaming in the State of Ohio. The Commission will review your inquiry or complaint to ensure that all businesses and individuals subject to licensing requirements are complying with Ohio laws and regulations. If necessary, the Commission will take administrative, regulatory, or enforcement action in the manner dictated by the circumstances as permitted by law.

The Commission cannot provide you with legal advice, an official legal opinion, or bring any legal action on your behalf. Should you desire such a result, the Commission encourages you to seek private legal counsel.

Complainant Signature	Date
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