



OHIO CASINO CONTROL COMMISSION

FOR IMMEDIATE RELEASE

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JACK Entertainment, JACK Cleveland Casino Fined for Compliance Violations

COLUMBUS – The Ohio Casino Control Commission today voted to accept a settlement agreement with JACK Entertainment (JACK) and JACK Cleveland Casino regarding compliance sanctions levied as a result of violations of state law and JACK’s own internal controls. The agreement includes a \$200,000 fine.

Following JACK’s takeover of daily operations at the Cleveland and Cincinnati casinos in 2016, Commission staff found numerous instances where minors were allowed to enter JACK Cleveland Casino unlawfully. JACK has since hired a Security Training Instructor to provide additional training to staff regarding security and responsible gambling. The settlement agreement also calls for JACK to bolster the message that only those 21 and older are permitted to enter Ohio’s casinos.

“The compliance issues found were deeply disturbing to the Commission, and warrant the sanctions issued today,” said June E. Taylor, Chair of the Ohio Casino Control Commission. “We take our responsibility of maintaining the integrity of casino gaming seriously, and expect the same from our casino operators. The agreement reached today demonstrates our commitment to preventing underage gambling and will ensure JACK and its employees are in compliance with the law.”

In addition, an audit conducted by the Commission following the transition to the JACK brand revealed improper access permissions in the casino management program (CMP) at both the Cleveland and Cincinnati casinos. After being notified of the issue, JACK failed to make the necessary changes to the CMP permissions for several months, and misrepresented to the Commission that the CMP had been fixed. JACK will undergo a special audit of its CMP by an independent third party as part of the agreement approved by the Commission.

This is the third instance in which the Commission has sanctioned the Cleveland casino, and the first instance for JACK Entertainment.

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The Ohio Casino Control Commission is the regulatory body with oversight of the state’s four casinos. It has the responsibility to ensure the integrity of casino gaming by licensing, regulating, investigating and enforcing state laws. Learn more at <http://casinocontrol.ohio.gov>.