Disability Inclusion Access

Sign Language | Realtime Captioning | Closed Captioning | Assistive Listening Device | Amplified Phones | Employment Access | Mobility Access | Information and Help | Braille | Large Print

Would you like help with access to our services?

The State of Ohio is a disability inclusion state and strives to be a model employer of individuals with disabilities. Our agency is proud to support the disability inclusion initiatives outlined for state agencies, boards, and commissions, in accordance with Governor Mike DeWine's Executive Order 2019-03D.

The Americans with Disability Act (ADA)

Ohio Casino Control Commission

does not discriminate on the basis of disability in its services, programs, or activities. See our commitment to appropriate access and disability inclusion.

Employment: We do not discriminate based on disability in our hiring or employment practices and we comply with the ADA title I employment regulations.

Effective Communication: Upon request, you will be provided auxiliary aids and services leading to effective communication for people with disabilities, including qualified sign language interpreters, assistive listening devices, documents in Braille, and other ways of making communications accessible to people who have speech, hearing, or vision impairments.

Modifications to Policies and Procedures: Reasonable modifications to policies and procedures will be made to ensure that people with disabilities have an equal opportunity to enjoy programs, services, and activities. For example, people with service animals are welcome in our offices, even where pets and other animals are prohibited.

For questions or to request an accommodation: for access to a service, program, or activity, such as an auxiliary aid or service for effective communication, contact the ADA Coordinator as soon as possible, preferably 17 days before the activity or event.

No surcharge will be placed for providing auxiliary aids/ services or reasonable modification of policy on a person or group of people with disabilities. The ADA does not require us to take an action that would fundamentally alter the nature of our services, programs, or activities, impose an undue financial or administrative burden, or which poses a direct threat to the health or safety of the person or others. In addition, we are not required by the ADA to provide people with disabilities personal or individually prescribed devices such as wheelchairs, prescription eyeglasses, hearing aids, or provide services of a personal nature.

WHERE CAN I FILE A GRIEVANCE?

For an Internal Review

Contact the agency ADA Coordinator if you are:

An employee or employment applicant who believes a service, program, or activity, including employment opportunities, of this agency are not accessible to people with disabilities.

Patrons/Clients, guests, or visitors can provide a notification or a written grievance (complaint) that a service, program, or activity is not equally accessible to people with disabilities.

The grievance should be in writing and contain information about the alleged discrimination such as name, address, phone number of grievance and location, date, and description of the problem. Alternative means of filing grievances, such as personal interviews or a tape recording of the grievance, will be made available for persons with disabilities upon request. The grievance should be submitted by the grievant and/or his/her designee as soon as possible but no later than 30 calendar days after the alleged violation.

This Grievance Procedure is established to meet the requirements of the ADA. It may be used by anyone who wishes to file a grievance alleging discrimination on the basis of disability in the provision of services, activities, programs, or benefits by this agency.

To request an accommodation or file a grievance, contact:

ADA Coordinator: Judith Schember
Agency: Ohio Casino Control Commission
Email Address: judith.schember@casinocontrol.ohio.gov
Phone/Text or TTY Number: 419-661-5465

For an External Review

Contact the U.S. Department of Justice

File with the **Department of Justice, Civil Rights Division, Disability Rights Section** at *ada.gov/complaint*, 800-514-0301 (voice) or 800-514-0383 (TTY).

Ohio | Department of Administrative Services

DISABILITY INCLUSION
Action.Access.Attitude